



CPHI china®

P-mec

Virtual Expo Connect

Visitor Q&A and Guide



Visitor Q&A and Guide

Q: When will CPhI & P-MEC China Virtual Expo Connect (VEC) go live?

A: VEC will be live from 21 April 2022.

Official website: <https://vec.pharmasources.com> (Google Chrome recommended)

Q: How can I take part in VEC?

A: New users can register on <https://www.pharmasources.com/vec2022/register>

If you've joined VEC before, you don't need to register again and you can simply login via <https://www.pharmasources.com/vec2022/login>

The platform is accessible from 21 April 2022 until 23 June 2022.

Q: Can I download the supplier list or contacts?

A: Unfortunately, it's not possible to download these.

- You can search and filter suitable suppliers by your preferred criteria on the platform.
- You can check the contact details by email or on the VEC Platform if the suppliers accept your Invitation for Connection.
- You can check the contact details on the VEC Platform if the suppliers accept your Invitation for Video Meetings. (after the meeting)
- You can click the WhatsApp icon (if provided by suppliers) and connect with them on WhatsApp.
- Supplier List: <https://www.pharmasources.com/vec2022/supplier/list>

Q: Are there any online content sessions?

A: Yes of course! VEC features an intensive content session.

You can check content List: <https://www.pharmasources.com/vec2022/program/list>

Q: Who can I reach out to if I face any issues on the VEC Platform?

A: Feel free to contact our customer service team cphicustomerservice@informa.com if you need any help.

Visitor Q&A and Guide

Q: What can I do when the platform is live.

A: You can simply register and login to the VEC platform from 21st April.
After logging in, you can navigate easily on the visitor dashboard below.
You can view and update your profile; check your favorited suppliers; send/manage your invitations and check the content sessions.

• View/Update Your Profile

My Account

My Profile My Suppliers My Invitations My Content Schedule

*Full Name: Mr. CPHI China

*Company: CPHI China

General Board Director / General Manager

• Check Your Favourite Suppliers

My Account

My Profile My Suppliers My Invitations My Content Schedule

CPHI China

Country/Region: China

Send an Invitation

Favourite Share

• Sens/Manage Invitations

My Account

My Profile My Suppliers My Invitations My Content Schedule

Send an Invitation

I'm looking for Suppliers

Invitations for Video Meetings

Received	Sent
Accepted: 3	Accepted: 2
Pending: 0	Pending: 0
Declined: 0	Declined: 0

Invitations for Connection

Received	Sent
Accepted: 2	Accepted: 2
Pending: 0	Pending: 0
Declined: 0	Declined: 0

Manage My Invitations

• Check Content Sessions

My Account

My Profile My Suppliers My Invitations My Content Schedule

Date & Time	Program	WATCH	RS	RS
18 Dec, 16:30-17:00	Discover Innovation in the Pharma Excipients Industry	WATCH	RS	RS
18 Dec, 16:00-16:30	Natural Extracts Quality Products Innovation Tour	WATCH	RS	RS
17 Dec, 16:30-17:00	Discover High-Tech Drug Delivery Devices	WATCH	RS	RS
17 Dec, 16:00-16:30	Sneak Peek at Latest Chromatographic Instrument and System	WATCH	RS	RS

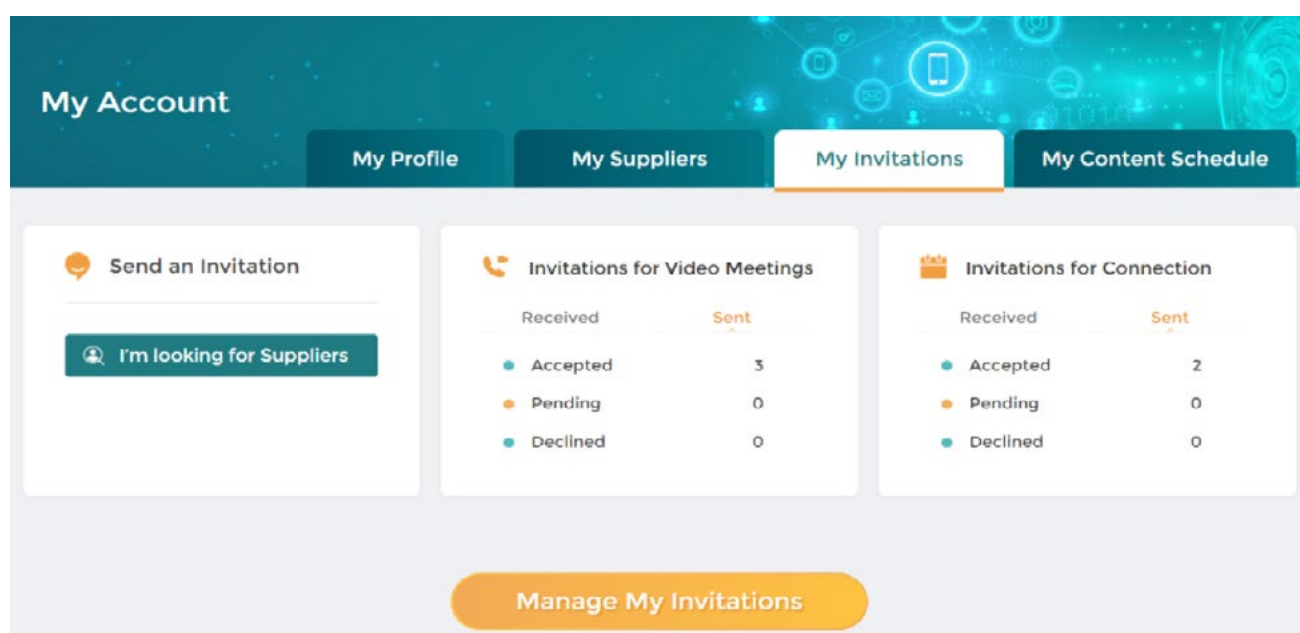
Visitor Q&A and Guide

Q: How can I connect with potential suppliers?




A: As a visitor user, you can send connection invitation to suppliers/exhibitors, not to other visitor users.

- After logging in, you'll be redirected automatically to the "My Account" page. Click on "My Invitations" to send and manage your invitations.
- To send invitations to suppliers, click on "I'm looking for Suppliers" and you can search and filter suppliers by your preferred criteria on the Supplier List Page

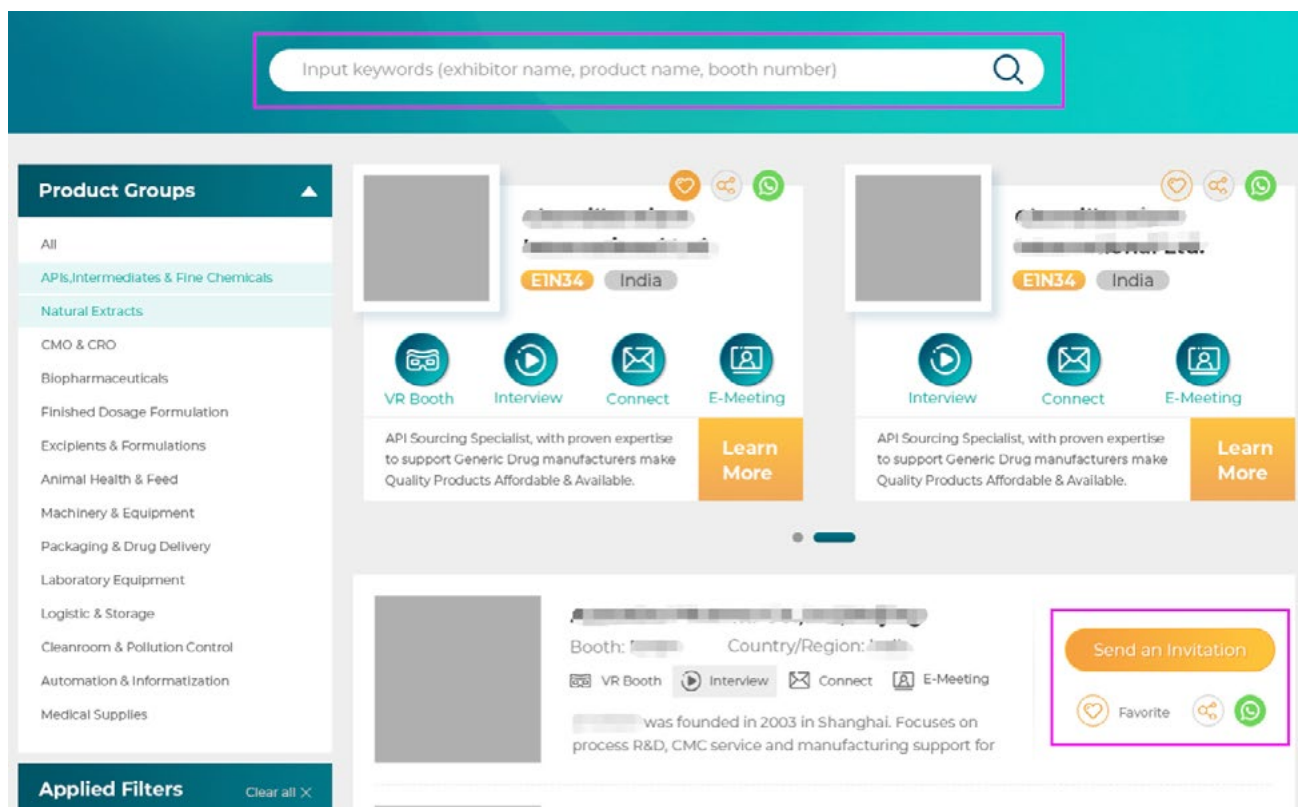
<https://www.pharmasources.com/vec2022/supplier/list>



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- After targeting your potential suppliers, click on “Send an Invitation” or click  icon to connect on WhatsApp.
- Click the  icon to add the target client to the “My Favorites” list
- Click the  icon to share the suppliers on social medias.

You can also check the supplier’s VR Booth and Interview Videos if any.



- You can send an invitation for Connection
When your target client accepts the invitation for Connection, you’ll receive an e-mail with detailed contact information included.
You can also log on to the VEC platform to check the contact information and reach out further.

Send an Invitation

Type of Invitation:

☒ Send invitations for Connection (if accepted, contact information will be shared.)
 ☐ Send invitations for Video Meeting (if accepted, video meetings will be arranged.)

Next

Visitor Q&A and Guide

- You can send invitations for a Video Meeting and select a suitable time slot. When your target client accepts the invitation for the Video Meeting, you'll receive an email with a Zoom meeting room link. You can also log on to the VEC platform and JOIN the meeting 15 mins before your scheduled time.

Send an Invitation

*Type of Invitation:

☐ Send invitations for Connection (If accepted, contact information will be shared.)

☒ Send invitations for Video Meetings (If accepted, video meetings will be arranged.)

Time Slot for Meeting:

2020-11-18

☐ Not Available ☒ Can be selected ☐ Selected Time Slot

00:00-00:30	00:30-01:00	01:00-01:30	01:30-02:00	02:00-02:30	02:30-03:00
03:00-03:30	03:30-04:00	04:00-04:30	04:30-05:00	05:00-05:30	05:30-06:00
06:00-06:30	06:30-07:00	07:00-07:30	07:30-08:00	08:00-08:30	08:30-09:00
09:00-09:30	09:30-10:00	10:00-10:30	10:30-11:00	11:00-11:30	11:30-12:00
12:00-12:30	12:30-13:00	13:00-13:30	13:30-14:00	14:00-14:30	14:30-15:00
15:00-15:30	15:30-16:00	16:00-16:30	16:30-17:00	17:00-17:30	17:30-18:00
18:00-18:30	18:30-19:00	19:00-19:30	19:30-20:00	20:00-20:30	20:30-21:00
21:00-21:30	21:30-22:00	22:00-22:30	22:30-23:00	23:00-23:30	23:30-00:00

E-Meeting schedule in your current time zone.

2020-11-18 13:30-14:00 [\(Change my time zone\)](#)

E-Meeting schedule in the invited company's local time:

2020-11-18 07:30-08:00

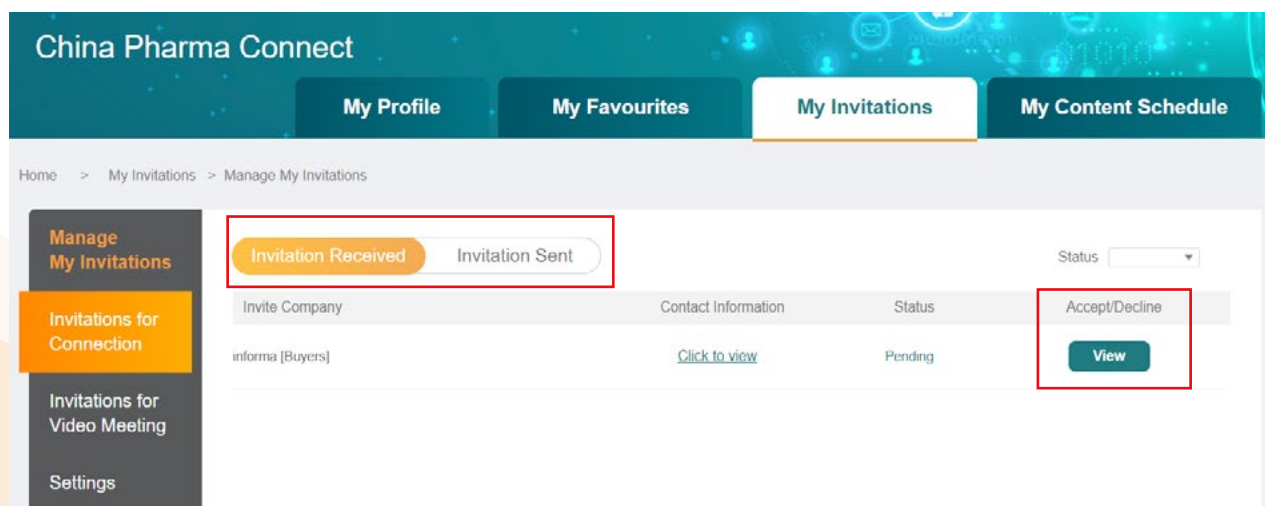
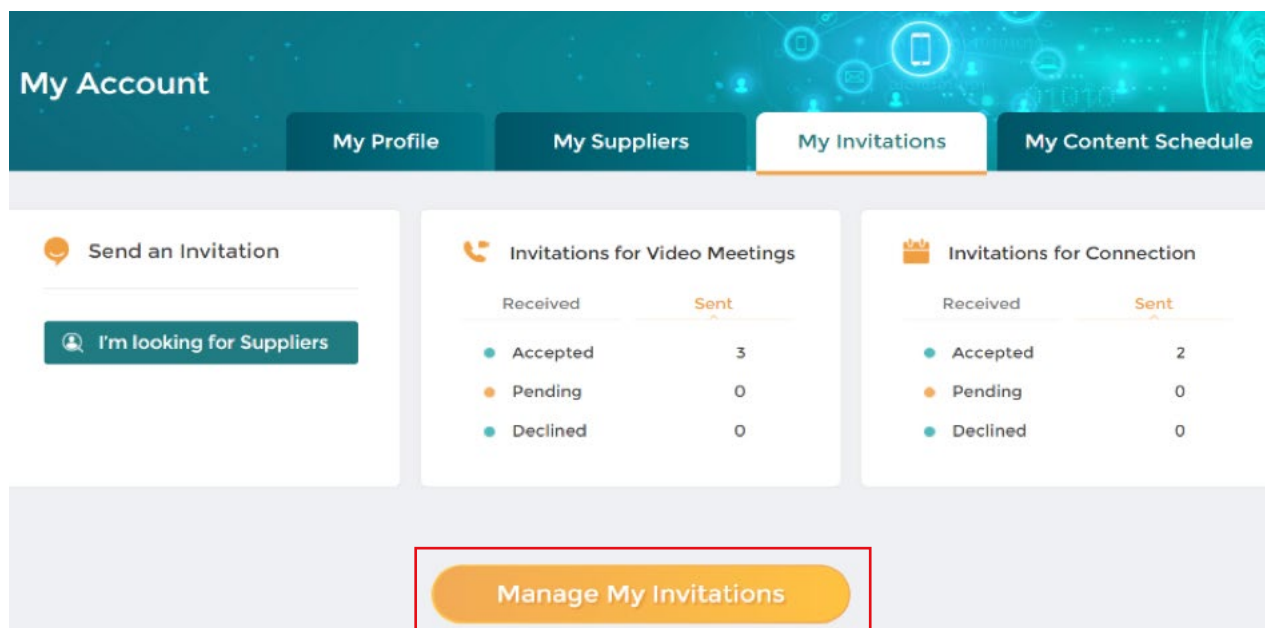
Next

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Q: How can I check the invitations I have received?

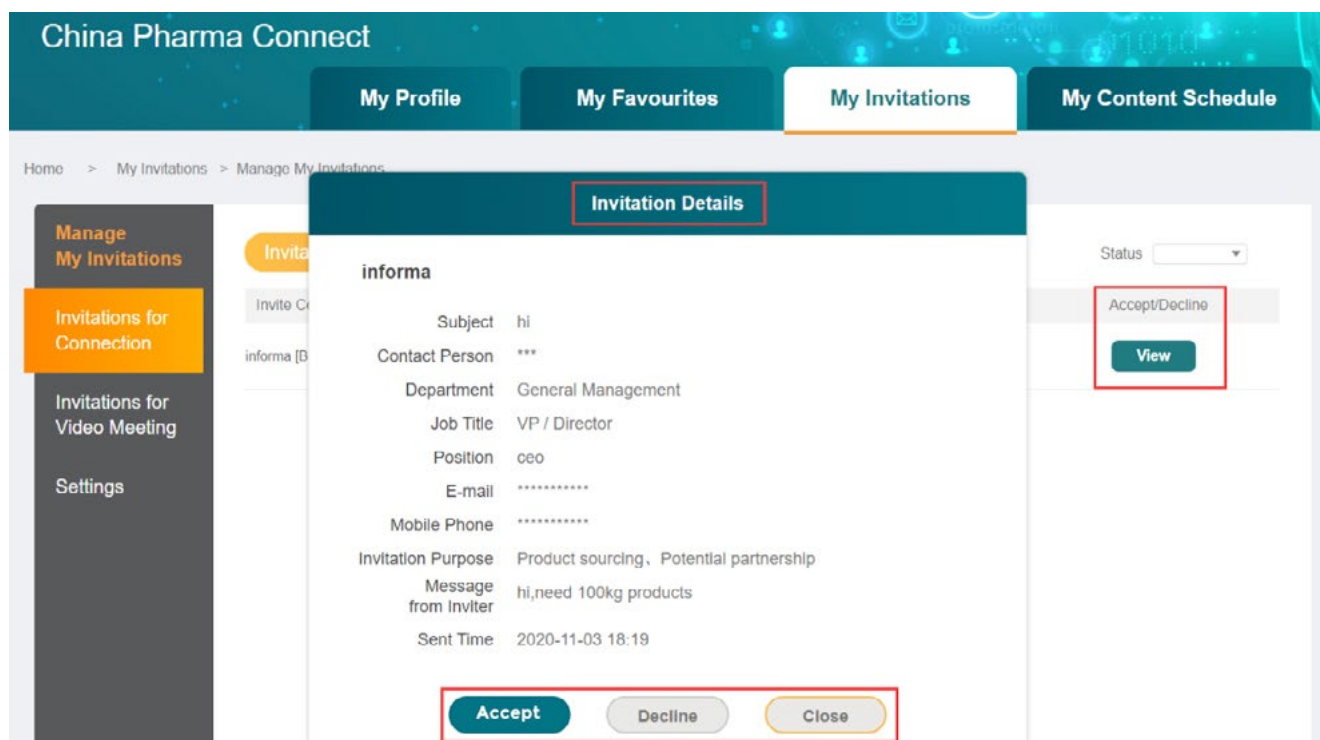
A: If any suppliers send you an invitation for connection, you'll receive an e-mail notification. You can log on to the VEC Platform to manage the invitations.

- Log on to the VEC platform and manage the invitations you have sent or received.

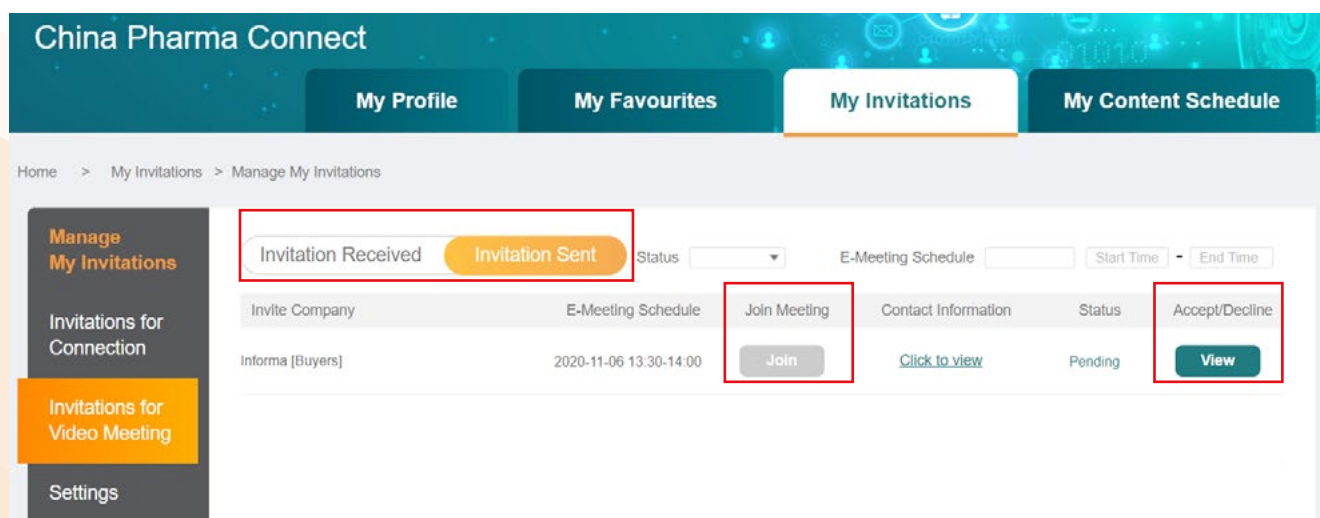


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- Click on “View” to Accept or Decline the invitation for Connection.
If you accept the invitation for Connection, you’ll be able to view the inviter’s contact details directly.



- Click on “View” to Accept or Decline the invitation for the Video Meeting.
If you accept the invitation for the Video Meeting, the “Join” button will be available 15 mins before the scheduled meeting time.
Click on “Join” to enter your private Zoom meeting room directly.



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- You can join the meeting from your browser (Google Chrome recommended).
- Type in your name and the captcha code to enter the meeting room.

Click **Open** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below.

Launch Meeting

Don't have Zoom Client installed? [Download Now](#)

Having issues with Zoom Client? [Join from Your Browser](#)

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Join a Meeting

Your Name

Your Name

Captcha Code

Enter captcha code



Join

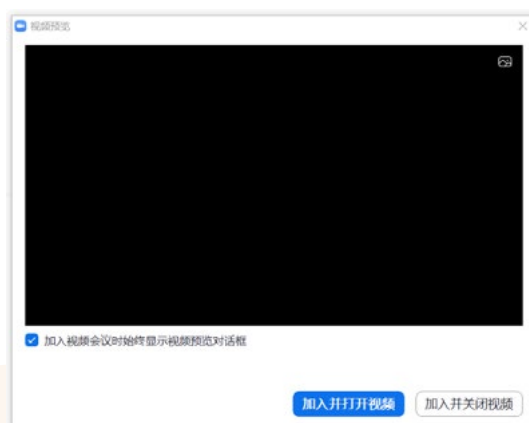
- Or you can simply launch the meeting if you've already installed Zoom on your laptop or desktop.

Click **Open** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below.

Launch Meeting

Don't have Zoom Client installed? [Download Now](#)

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Visitor Q&A and Guide

Q: How can I set my preferences for a video meeting invitation?

A: Click on “Manage My Invitations” and choose “Settings”. You can find the remaining number of invitations you can send for free, change your Time Zone, select preferred meeting dates and time slots, and turn on or off email notifications.

The screenshot shows the 'Manage My Invitations' settings page on the China Pharma Connect platform. The page has a teal header with navigation tabs: 'My Profile', 'My Favourites', 'My Invitations' (selected), and 'My Content Schedule'. Below the header, a breadcrumb trail reads 'Home > My Invitations > Manage My Invitations'. On the left, a sidebar contains links: 'Manage My Invitations', 'Invitations for Connection', 'Invitations for Video Meeting', and 'Settings' (highlighted in orange). The main content area includes several sections: 'Free Invitations: 9' with a note about sending more invitations by unlocking a service upgrade; a 'Service Upgrade' button; contact information for Miss Zhang (+86-21-53592443, Carina.Zhang@imsinoexpo.com); a 'Time Zone' dropdown set to 'China UTC+8:00'; an 'Available Time' section with a date dropdown set to '2020-11-15, 2' and a 'Time' dropdown; and a 'Notifications' section with a toggle switch set to 'On'. A 'Save' button is located at the bottom right of the settings area.

You are welcome to visit and log on to the VEC Platform to discover more highlights!

<https://vec.pharmasources.com/>